

10:40:50 From ears-office : is there a low limit so you don't need to itemise things like batteries, chargers etc - or does everything need to be there?

10:41:00 From Chris Reynolds : Do you have to list everything or just items which cost over a certain amount?

10:43:58 From Colin Elves : Does the carnet need to be endorsed by customs at a port or can any UK customs officer do it?

10:44:03 From Adam Craig : Different jobs will require different kits. Is there a one size fits all workaround or do we need separate carnets for each different job

10:45:11 From Colin Elves : How long can the goods stay overseas on a Carnet before they need to be returned to the UK?

10:45:50 From Colin Elves : Does the owner of the Goods have to get the Carnet? e.g. can I get a carnet with equipment owned by my company on it?

10:46:02 From Sam Stamp : can we have a copy of power point?

10:46:30 From Clive North : Will see if we can put that on the GTC website....

10:48:37 From Clive North : The whole workshop will be available as a recording as well. Non GTC members if you email workshops@gtc.org.uk I can send you a unique link to view it (it will be in the members section of the GTC website)

10:48:51 From ears-office : A complete, but anonymised one would be very helpful as a guide

10:49:46 From Graham Risdon : So we could get to Europe and back via Ireland and avoid any carnet issues?

10:51:43 From ears-office : I go in and out of Belfast 4 or 5 times a year normally, and I'm now very confused on what to do

10:52:01 From Graham Risdon : Why use a carnet rather than a duplicate list?

10:52:44 From Steve Horne : On a side issue. Do we also need to have a "work" visa in order to film in the EU even though we may be being paid by a UK company?. Example. Have to go over to Holland to do a short interview.

10:52:45 From Ricardo : doesn't the standard cost differ depending on how many forms / countries you'll be travelling to?

10:52:54 From Jeremy : what about using a "list" for EU or does it have to be a carnet?

10:53:29 From Em Cummins : When travelling with a carnet, British Airways left half my luggage at Heathrow. Could I have taken half my kit into the country or should I wait until all my kit arrived?

10:53:33 From John Anthony : On the voucher page - it said next to the blue area 'fill in details at customs' - does this have to be witnessed, or can it be all prepped in advance

10:55:13 From Adam Cottam : To take out less than on a Carnet do you just cross out the kit you're not taking

10:55:14 From Steve Horne : If you have an annual carnet.. How do you cope with having multiple counterfoils and surely when you come back to the UK you should have the 4 stamps on the cover and inside pages which effectively closes the carnet?

10:56:20 From Robert Fuller : Used Jonathan Crosbie two years ago for the first time everything went really well, his whole team were so helpful.

10:56:22 From Tim Ellis : Whats the maximum value of kit that can

be taken to EU without a carnet?

10:56:51 From Adam Cottam : Am I right in thinking the cost of the carnet varies depending on the total cost of the kit. If this is so, do you declare actual kit costs or less?

10:59:05 From Em Cummins : If you drive to Europe with your crew car, do you need to add your crew car onto the carnet?

10:59:31 From Jonathan Young To Clive North(privately) : Can I come in to cover some of these points from real world

11:00:37 From Steve Horne : When EuroStar opens up again, is there a customs office at St Pancras to stop your carnet?

11:00:52 From grahamwilliamkeyte : So driving to Portugal say. You need to stop in France and Spain to get carnet stamped

11:01:11 From John Anthony : If you're going from UK - France to Italy via road, and back, will you need to get stamps going into Italy?

11:01:40 From Graham Risdon : Presumably a "trip" is defined as anywhere in Europe as it's a single customs area - you don't have to get a carnet into each country? If you travel through Europe to say Serbia, does the same carnet work for the whole trip?

11:02:00 From grahamwilliamkeyte : Serial numbers. Can they be stickers?

11:02:36 From mark bourdeaux : A large part of the cost for a multi-trip annual Carnet is the insurance bond. It's very easy online with Birmingham Chamber, but is there any competition in this market? Other options to insure the bond?

11:02:40 From Ricardo : if I don't know every country I'm going to in 12 months can I add a country after I first acquire the carnet for the year?

11:03:52 From Jeremy : if BA leave half the kit behind BUT then it turns up a day or so later what should I do on arrival?

11:04:41 From Em Cummins : Going back to my question about BA leaving half my kit at Heathrow, they then flew it over on the next flight. If I stated that only half my items had arrived, then the other half arrives later, what do I do?

11:05:06 From Graham Risdon : Do you have to carnet your vehicle?

11:05:42 From Sarah Smither : Are more customs staff going to be made available at ports and airports now that more Carnets will be in circulation? It's often difficult to raise customs at smaller UK airports (especially out of office hours) and they don't always know what to do with a carnet.

11:12:20 From Steve Horne : If you go to get your carnet stamped to exit the UK the day before.. Do you need to take all the kit with you so a customs officer can check the kit matches the carnet?

11:13:04 From Tim Ellis : So I guess it's better to pack kit in cases, grouped in items they are listed

11:14:03 From Steve Horne : You also need to include the actual case(s) on the carnet!

11:14:45 From Phil Hastie To Clive North(privately) : If using a carnet from an organisation -BBC, Sky - do you require a power of attorney letter to officially use the carnet?

11:16:20 From Chris Omand : Assuming we will still have to get carnets stamped in Switzerland?

11:16:58 From Chris Omand : Through Europe that is

11:17:01 From Graham Risdon : Presumably mobile phones have to be

on the carnet?

11:17:33 From Steve Horne : Do we now require EU work visa's to film in Europe, even though we're being paid by a UK company?

11:17:34 From Jon Boast : a mobile phone?! urm no. I doubt it.

11:17:37 From Em Cummins : What form does a duplicate list take and what is the procedure for using this please.

11:18:09 From S Ryder : What about if the vehicle is a satellite truck full of electronics?

11:19:05 From Graham Risdon : This sounds like a complete mess post Brexit...

11:20:21 From Steve Horne : any idea how long it takes to clear a carnet through one of the inland customs points at the moment?

11:22:50 From Mike Wood : Just a note – make sure your serial numbers on the carnet are correct! if not it can be an issue if checked on the more expensive items..

11:23:01 From Chris Omand : What about countries that you drive to that aren't in EU like switzerland. I would normally use a Carnet there.

11:24:00 From Jason Clare : What if kit doesn't have S/N, such as Grip etc?

11:24:16 From S Ryder : My experience with carnets is that they occasionally ask to see the serial number of the most expensive item

11:24:19 From Tim Ellis : They only sometimes just check maybe 3 of the highest value items. Camera, tripod monitor

11:24:21 From mark bourdeaux : I put stickers on camera where it's easily visible as sometimes it's hidden. But it's available if needed if they strip camera down.

11:24:25 From Chris Omand : I always put it as NSN (non serial number)

11:25:16 From Jon Boast : yes also I personally don't list serial number of batteries for example. no ones ever queried it.

11:25:37 From Steve Horne : How do you arrange/pay for the carnet deposit on top of the carnet fee?

11:25:40 From Graham Risdon : What other costs are applicable above th £205+VAT? Is it a percentage of the carnet value?

11:26:18 From Em Cummins : What happens if your kit is stolen while you're on a trip with a carnet, so you can't re-import it?

11:30:24 From paul francis : I did go to Moscow a few years back, the front page wasn't stamped on first use at LHR, at Moscow a female officer gave me hell, but her nicer colleague made me write a 100 lines about why I hadn't got it stamped, and then let me in thankfully. Missed out on a few more Avios though going back to get it stamped ! So be warned – check it is validated.

11:32:08 From Phil Hastie : What's the cost of the bond for the carnet if the carnet is for, example

11:32:17 From Phil Hastie : £20,000

11:33:14 From Mike Wood : Has there been any conversations about reintroducing the old EU carnet system, much cheaper and simpler

11:33:38 From paul francis : Also – Dubai – they check how many (camera) batteries you have on your carnet !

11:34:56 From Graham Risdon : Can you explain the "Aviva system" and the costs please?

11:36:41 From John Anthony : Did JC say 212% of value required for china?

11:36:59 From Paul Gwilliams : if you go thru a foreign customs and cannot get your carnet stamped /
11:37:00 From Jonathan Young : Algeria is 316% !
11:37:16 From John Anthony : Ha -Bonkera
11:37:22 From John Anthony : bonkers
11:38:21 From Paul Gwilliams : if you go thru a foreign customs & they are shut / won't stamp it ... what do you don?
11:39:59 From Ricardo : knowing about the national customs 24hr helpline is really helpful thank you
11:40:02 From Steve Horne : I can't find anything on-line about the Aviva Carnet Bond Service.. Am I searching in the right place?
11:42:09 From Jon Boast : Thanks JY.
11:42:25 From Jonathan Young : This is a fairly current security bond value chart, Code 6 is TV kit
11:42:40 From Adam Cottam : I've been travelling using my 12th carnet to a variety of countries from the US to Thailand not knowing that each country has a different percentage value. I've had no problems but have I just been lucky?
11:42:51 From Adam Cottam : 12th month
11:45:24 From Phil Hastie : Gibraltar is a carnet country...
11:46:11 From paul francis : Easiest way to Switzerland with kit is drive from France under the runway at Geneva !
11:47:13 From paul francis : Don't try exiting to France at Geneva with kit - there's no lift just an escalator and a very narrow door !
11:48:17 From Tim Ellis : I had a carnet for my camera kit for a trip, the sound op's kit was on the same kit. I was then booked for another job in another country back to back, but I had to come back to the UK first because all the kit was on one carnet
11:49:44 From Tim Ellis : So I guess crew should have a sep carnet for their own kit
11:50:17 From Em Cummins : Thank you JY
11:50:47 From Jon Boast : The carnet company I use; won't allow "tools of trade" or " spare cable pouch"
11:50:51 From Jonathan Young : This is the old version but still used. The new version has a box for your EORI number which is your VAT number plus 0000
11:52:45 From Jonathan Young : Tools of trade is still on mine and never been questioned
11:54:55 From Jon Boast : Yes recently the Co I use, have said not to include it. Interesting how carnet companies differ slightly.
11:54:59 From Graham Risdon : How much does the Aviva 40% scheme cost roughly?
11:55:44 From Steve Horne : If you're using a carnet for multiple trips over 12 months. Presumably you have to tie up money for the bond for 12 months?
11:58:49 From Jonathan Young To Clive North(privately) : How many on online currently
11:59:06 From Clive North To Jonathan Young(privately) : 69
11:59:09 From Peter Rance To Clive North(privately) : so how long does the aviva bond last - is it more money for more time ?
11:59:23 From Jonathan Young : Steve Horne. 12 month carnet, 12 month bond
11:59:29 From Peter Rance To Clive North(privately) : ah - he

just answered that !

11:59:37 From grahamwilliamkeyte : does cover HAVE to be with Aviva?

11:59:38 From Jonathan Young To Clive North(privately) : Good value

12:00:09 From Phil Hastie : How long would the cash deposit be held for, I expect that the carnet has a duration that the carnet can be claimed on

12:00:37 From Steve Horne : Thanks JY.

12:02:35 From Peter Rance To Clive North(privately) : have we covered under valuing kit ?

12:03:34 From John Anthony : JY/JC - so like JY's easy rig, if you loose kit (without a crime number) in a carnet country, the key is to make sure its still signed out of the country to avoid them charging you - ie hide the fact its not there in your baggage? What happen if foreign customs insist on itemising and spot its not there?

12:03:48 From Tim Ellis : In the past I've used a carnet company like 'Dynamic International' what are the pro's and con's of these services

12:04:41 From Tim Ellis : I think they sort out all the bonds payments but charge more for the carnet

12:05:39 From Jon Boast : Ive also used Dynamic Docs recent years. Never had a problem.

12:06:47 From Steve Horne : To Tim. Yes, Birmingham CC charge GTC Members £205+VAT for the carnet, then the cost of the bond guarantee on top of that.

12:06:54 From Jonathan Crosbie : Dynamic DOcs would be applying for carnets on your behalf. Only around 16 chambers of commerce in the uk can issue carnets. It depends whether you want to pay them more for a service which would probably only take you 15 minutes to apply for.

12:07:31 From Tim Ellis : Ok thanks

12:07:44 From John Anthony : Thanks. - totally get that. Most practical solution

12:09:01 From S Ryder : What is JC's email please?

12:09:04 From mark bourdeaux : Can I use a carnet for Dubai? I know people that have but wonder if UK customs would ever pick it up that it isn't a carnet destination. ?

12:09:19 From Jonathan Crosbie : j.crosbie@birmingham-chamber.com

12:09:36 From Jonathan Crosbie : UAE is a carnet country but for specific purposes only

12:09:37 From Jonathan Young : UAE is carnet location. Has been for three plus years

12:09:40 From Phil Hastie : Having a carnet doesn't mean the equipment will be allowed into the country

12:09:47 From John Anthony : Any info to send out on personal travel insurance for work not necessarily kit but personal health/injury)

12:09:48 From Jon Boast : UAE us

12:11:41 From mark bourdeaux : JY, I thought it was only for trade shows. Just googled too. Strange

12:12:42 From Sam Stamp : Spain has confirmed you need a work permit

12:12:43 From Jon Boast : Spanish are as it stands asking for permits from what I've heard

12:12:49 From Sam Stamp : embassy has confirmed

12:13:21 From Tim Ellis : Do we think work permits would last for a while, so worth getting permits ready for jobs?

12:15:26 From Ingrid Domeij : If I have dual nationality, Swedish / British, tax registered in UK, can I work anywhere in EU coming from UK with equipment?

12:17:10 From Gareth Graham : Thank you to you all for listening and thanks to the GTC for asking me to be involved and to Clive, JY and JC for the great conversation and presentation., if anyone has any insurance questions feel free to contact us here at Performance on the GTC email gtc@performance-insurance.tv or me directly on gareth.graham@performance-insurance.tv

12:17:30 From Em Cummins : Thank you so much, that was so useful.

12:17:40 From Tim Ellis : Really useful. Many thanks

12:17:41 From MJ : Thanks very much - really useful and interesting.

12:17:42 From Natascha McQueen : Thank you all, very helpful.

12:17:44 From Simon Bradley : Thank you all so much. The shared knowledge and experiences are much appreciated.

12:17:48 From Neil Neenan : Thanks all, really very useful!

12:17:56 From Peter Rance To Clive North(privately) : give a plug for award nominations !!

12:17:59 From Graham Risdon : Thanks you JC, JY and CN!!! Really informative... made the nightmare a little more understandable!

12:18:03 From Ricardo : thanks very much to all

12:18:04 From Paul Gwilliams : really useful thanks guys 👍

12:18:18 From Robert Fuller : Thanks all for arranging

12:18:23 From Martyn Chidlow : great insight

12:18:30 From Phil Hastie : Thanks everyone...

12:18:30 From Simon Edwards : Thanks all, really very useful and interesting

12:18:32 From Nigel Kinnings : Thanks all - very useful.

12:18:32 From Steve Horne : Thanks all CN, JY, GG, JC et al for a really informative session

12:18:37 From Victor : Thank you

12:18:39 From Jason Clare : I have a potential job coming up in Norway, I asked Dynamics for some advice & they mentioned this "It's an ever changing situation as there are no proper systems yet in place, we were advised you need a C21 form as well as a Carnet, but overnight the system has changed again and we are being told other paperwork is needed which we cannot assist with at this time." Any idea what a C21 form is or what other paper work might be required?

12:18:39 From Mark McCauley : Many thanks Clive, JY and Jonathan

12:18:51 From Adam Craig : Thanks guys that's been really useful

12:18:57 From Jon Boast : Thanks all. Really useful -

12:19:04 From jackschiversmacbook : Thanks very much, really useful workshop

12:19:11 From paul francis : Thank you

12:19:16 From Brian Kelly : Thank you all. Really informative.
Cheers Brian

12:19:35 From Ingrid Domeij : Thank you all very much great info

12:20:06 From Nic Cartwright : Thanks very much to all concerned, a

lot of very useful information and real world experience
12:20:16 From Philip Spiering : Thanks guys, very useful!
12:21:05 From Jon Boast : Thanks all. Jonathan Crosbie - is it ok to share your email address to contact?
12:21:36 From Jonathan Crosbie : hi, that's fine.
j.crosbie@birmingham-chamber.com
12:22:09 From Jon Boast : THANKS JC
12:24:13 From Glenn : thanks guys
12:24:42 From Steve Horne : When coming back from France, are there customs facilities at the port/Euro Tunnel to process the carnet or do they have remote facilities like we have in Kent?
12:24:58 From Ingrid Domeij : What is Clive's e-mail again please?
12:25:46 From Clive North : workshops@gtc.org.uk
12:26:34 From Ingrid Domeij : Thank you
12:27:01 From Steve Horne : Where would you get your carnet stamped coming back in via Calais..France
12:27:11 From Andy Reik : Does a UK customs map exist? Could JY create one?
12:29:08 From Steve Horne : Coming back to the UK
12:30:35 From Jon Boast : BUT at least we got our country back!!
12:30:53 From Jon Boast : (Sorry this isn't the place for political rant!)
12:31:53 From Jon Boast : Such a Useful presentations guys. It's so sad we're facing this but we have to evolve or die - and you're all helping with that. A seemingly pointless evolution but good to have you all as a knowledge base.
12:32:51 From grahamwilliamkeyte : How long do you get between arriving in uk to signing it out?
12:33:07 From Ingrid Domeij : Do you have to sign off on the same day?
12:34:35 From John Anthony : And how far in advance can you get carnet signed for departure?
12:37:10 From Brian Kelly : Where would you get your carnet stamped leaving on the Eurostar at St. Pancras?
12:37:48 From John Anthony : If day before is practical - so you'd just have to get carnet dated as valid from day before travel?
12:38:12 From Steve Horne : I've had a carnet exit stamped on a Thursday as we were departing on the Sunday and the local customs office was going to be closed on the Friday due to a public holiday and then closed at weekends. Always check if there's going to be any issues for your exit date/location when you arrive in a country.. always found it's better to know these local issues before it's too late.
12:43:51 From Graham Risdon : Its on the gov website...
12:45:09 From Sarah Smither : Thanks everyone - really useful!
12:45:13 From Jonathan Young : <https://www.gov.uk/government/publications/attending-an-inland-border-facility/attending-an-inland-border-facility>